



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
FOR SOCIAL RESPONSIBILITY

Summer Program FAQs

Welcome to the YMCA at Pabst Farms 2020 Summer Day Camp!

1. Question: How do I declare my schedule for summer day camp?

Answer: No matter how many weeks you plan to send your child to camp, you can fill out the Schedule Selection form at enrollment. If you have a schedule change, please email ycarebilling@glcymca.org or update the on-line registration paperwork before the Tuesday prior to their next week of attendance.

2. Question: When can I pay for camp?

Answer: Once your schedule has been declared and your paperwork has been processed, you will be drafted weekly, either by credit card or checking account. You are also welcome to prepay by one of the following ways:

- Call Child Care Billing to make a credit card payment by phone.
- Stop by the Child Care Billing Office with payment.

All forms of prepayment are required by the Tuesday prior to the week attending camp. This form of payment would avoid a draft payment the week of camp. You can either pay your schedule in full or pay for one week at a time. Any balance due on the account by the weekly draft date will be withdrawn.

With any method or timing of payment, you can request to receive your receipt via email. Be sure to indicate your email address on your registration paperwork to ensure delivery of the receipts.

REMINDER: All registration paperwork must be turned in by the Tuesday of the week prior to attending camp.

LATE PAYMENTS AND RETURNED CHECKS:

A \$10.00 per day late fee will be assessed for delinquent payment. Non-Sufficient Fund (NSF) returns will result in a \$15.00 charge. Any family with past due fees must pay in full, including late fees, before the child can return. Note: Continuous late payments are grounds for dismissal from the program; any family with an unpaid balance may be terminated. The YMCA at Pabst Farms does use a collection agency when accounts become delinquent.

BILLING & SCHEDULE CHANGES: Need to be in writing. Please email ycarebilling@glcymca.org or update the online registration paperwork.

QUESTIONS: If you have additional questions about Summer programs, please contact: 262-567-9622